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CHECK SHEET

Sheets 1 through 21 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	REVISION NUMBER (except as indicated)	<u>DATE</u>	EFFECTIVE
1 2001	Revision		September 15,
2 2001	Revision		September 15,
3	Originals		February 15, 2000
4	Originals		February 15, 2000
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CONCURRING, CONNECTING, OTHER
PARTICIPATING CARRIERS

Concurring Carriers - None

Connecting Carriers - None

Other Participating Carriers - None

EXPLANATION OF SYMBOLS
AND ABBREVIATIONS

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

Symbols

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rates.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify new rate, regulation, or text.
- (R) - To signify reduced rate.
- (S) - To signify reissued material.
- (T) - To signify a change in text, but no change in rate or regulation.

Abbreviations

LATA - Local Access and Transport Area
MTS - Message Telecommunications Service
ICC - Illinois Commerce Commission
WATS - Wide Area Telephone Service

SECTION 1. -- RULES AND REGULATIONS

A. APPLICATION OF TARIFF

Issued: February 7, 2000

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United Communications Systems, Inc. ("UCS") is a reseller for common carriers providing intrastate long distance and local exchange communications services, to customers for their direct transmission and reception of voice, data and other types of telecommunications. Service is available on a full-time basis, twenty-four hours per day, seven days per week, throughout the State of Illinois.

B. DEFINITIONS

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Carrier to provide telecommunication service as required.

Authorization Code - A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

Band A - Local calls less than 8 miles within a LATA.

Band B - Local calls between 8 to 15 miles within a LATA.

Band C - Local calls greater than 15 miles within a LATA.

Base Rate - The rate applied prior to billed term and/or volume discounts.

Business Customer - A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Carrier - United Communications Systems, Inc. ("UCS"), unless the context indicates otherwise.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Provided Equipment - Terminal equipment, as defined herein, provided by a customer.

Day - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

Disconnection - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local time Sunday through Friday.

LATA (Local Access and Transport Area) - A group of telephone exchanges within which FCC rules allow local exchange carriers to carry toll telephone calls.

Night - From 11:00 p.m. up to but not including 8:00 a.m., and 8:00 a.m. Saturday up to but not including 5:00 p.m. Sunday.

Non-Peak - From 9:00 p.m. and before 8:00 a.m. local time Monday through Friday, and weekends and holidays.

Peak - From 9:00 a.m. up to 8:00 p.m., excluding 11:00 a.m. through 2:00 p.m., local time Monday through Friday.

Premises - The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Residential Customer - A customer whose use of service is primarily of a domestic nature.

Service or Services - The services covered by this tariff shall include only the state of Illinois.

Shoulder - From 8:00 a.m. and before 9:00 a.m., between 11:00 a.m. and 2:00 p.m., and from 8:00 p.m. through 9:00 p.m.

Monday through Friday.

Terminal Equipment - Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

C. LOCATIONS OF SERVICE

Carrier will provide services under this Tariff, within the State of Illinois.

D. LIMITATIONS OF SERVICE

1. The Carrier offers service to all those who desire to purchase service from the Carrier consistent with all provisions of this tariff. Customers or subscribers interested in the Carrier's services shall file an application for service with the Carrier which fully identifies the services required.

2. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

3. Carrier reserves the right to discontinue furnishing service, upon a written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of any provision in this tariff, the rules and regulations of the Illinois Commerce Commission or in violation of the law.

4. Title to all facilities provided by the Carrier under these regulations remains with the Carrier. Prior written permission from the Carrier is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

E. USE OF SERVICE

Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the customer, except when the customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

1. Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this tariff.

F. LIABILITY

1. The liability of the Carrier for any claim or loss, expense or damage (including indirect, special or consequential damages) for any interruption, delay, error, omission, or defect in any service, facility of transmission provided under the tariff shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service or the facility provided during which such interruption, delay, error, omission or defect occurs. For the purpose of computing this amount, a month is considered to have thirty (30) days.

2. Carrier shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damages) for any interruption, delay, error, omission or other defect in service, facility, or transmission provided under this tariff, if caused by any person or entity other than Carrier, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond Carrier's direct control.

3. Carrier shall not be liable for, and shall be fully indemnified and held harmless by customer against any claim or loss, expense or damage, including indirect, special or consequential damage for:

a. defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising from the material, data, information or content revealed to, transmitted, processed, handled, or used by Carrier under this tariff, or

b. for connecting, combining or adapting Carrier's facilities with customer's apparatus or systems, or

c. for any act of omission by the customer, or

d. for any personal injury or death of any person or for any loss of or damage to customer's premises or any other property, whether owned by the customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Carrier, if not caused by gross negligence of the Carrier.

4. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Carrier.

5. CARRIER MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

G. INTERRUPTION OF SERVICE

1. Credit allowance for interruption of service which is not due to the negligence of the customer or to the failure of channels, equipment and/or communications systems provided by the customer and other carriers, are subject to the general liability provisions set forth in Section 1-E herein. It shall be the obligation of the customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by customer. Before giving such notice, the customer shall ascertain that the trouble is not being caused by action or omission of the customer within his or her control, or is not in wiring or equipment, if any, furnished by customer and connected to Carrier's terminal.

H. RESPONSIBILITY OF THE CUSTOMER

1. All customers assume general responsibilities in connection with the provisions and use of UCS's service. When facilities, equipment, and/or communications systems provided by others are connected to UCS's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

a. The Customer is responsible for placing orders for service, paying all charges for service rendered by UCS and complying with all of UCS's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.

b. When placing an order for service, the customer must provide:

(1) The name(s) and address(es) of the person(s) responsible for the payment of service charges.

(2) The name(s), telephone number(s), and address(es) of the customer contact person(s).

c. The customer must pay UCS for the replacement or repair of UCS's equipment when the damage results from:

(1) The negligence or willful act of the customer or user.

(2) Improper use of service.

(3) Any use of equipment or service provided by others.

2. Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by UCS.

a. Credit allowances for failure of service or equipment starts when the customer notifies UCS of the failure or when UCS becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.

b. The customer shall notify UCS of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.

c. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:

- (1) Interruptions of service resulting from UCS performing routine maintenance;
- (2) Interruptions of service for implementation of a customer order for a change in the service;

3. Cancellation by Customer

a. The customer may cancel service after 30 days notice or any time after meeting the designated minimum service period. Termination charges will apply if customer cancels prior to the expiration of a minimum service period agreement, or if service is cancelled by UCS for nonpayment prior to the expiration of a minimum service period agreement. Termination charges include discounts received by the customer as further defined under Rates & Charges.

b. If the customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, before completion of the minimum service period, or before completion of some other period mutually agreed upon by the customer and Carrier, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by the customer. Such charge will be determined on a case by case basis.

4. Payment and Charges for Service

a. Charges for service are applied on recurring and non-recurring basis. Service is billed on a monthly basis. Payment is due by the fifteenth day of each month. Service continues to be provided until cancelled by customer or by the Carrier in accordance with provisions of this tariff.

b. Payment will be due upon receipt of the statement. A nonrecurring 1.5 percent per month penalty fee (unless a lower rate is prescribed by law in which event at the highest rate allowable by law) will accrue upon any unpaid amount commencing thirty days after rendition of the bill.

(1) The customer is responsible for payment of all charges for service furnished to the customer, including, but not limited to, all calls originated at the customer's number(s); accepted at the customer's number(s); billed to the customer's numbers via third party billing; incurred at the specific request of the customer; or placed using a calling card issued to the customer. The initial billing may include the account set-up charge where applicable. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and non-recurring charges for services ordered will be billed monthly in advance.

- (2) Service may be denied or discontinued at UCS's discretion, for non-payment of amounts due to UCS, past the due date. Restoration of service will be subject to all applicable installation charges.

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- (3) A customer of 800/888 service is responsible for payment for all (T) calls placed to or via the customer's 800/888 Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service by customer provided systems, equipment, facilities or services interconnected to the customer's 800/888 Service, or use, misuse or abuse occasioned by third parties, including, without limitation, the customer's employees, other common carriers, or members of the public who dial the customer's 800/888 Service number(s) by mistake.

5. Application of Charges

The charge for service are those in effect for the period that service is furnished. If the charge for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges.

6. Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by UCS shall be made available to UCS for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

I. DEPOSITS

1. Customer accounts more than 20 days delinquent are subject to cancellation, and customer will be required to place a security deposit with Carrier to re-establish service; such deposit will be equal to not more than two months estimated usage and will be administered in accordance with any rules and regulations governing telephone utilities in the State of Illinois.

2. The Carrier reserves the right to examine the credit record of all service applicants and require a security deposit when determined to be necessary to assure future payment. The security deposit will be equal to not more than two months estimated usage as computed by the Carrier and will in all respects be administered in accordance with any rules and regulations governing telephone utilities in the State of Illinois. At Carrier's option, the deposit may be refunded or credited to the customer at any time prior to termination of service.

J. TAXES

1. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in conjunction with service used.

2. All state and local taxes (i.e., sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

K. RESPONSIBILITY OF CARRIER

1. Calculation of Credit Allowance

Pursuant to limitations set forth in Section 1-H-2, when service is interrupted the credit allowance will be computed on the following basis:

- a. No credit shall be allowed for an interruption of less than two hours.
- b. For purposes of credit calculation, every month shall be considered to have 720 hours.
- c. The customer shall be credited for an interruption of two hours or more for as long as the interruption continues.
- d. When a minimum usage charge is applicable and the customer fails to meet same because of a service interruption, a credit shall be applied against that minimum usage charge in the following manner. For

each period of two hours that the interruption continues the credit shall equal 1/360th of the monthly minimum charge. Note: in this instance a fractional period of more than one hour shall be treated as a two hour period.

e. If notice of a dispute as to charges is not received in writing by Carrier within thirty (30) days after billing is received by the customer, the invoice shall be considered correct and binding on the customer, unless extraordinary circumstances are demonstrated.

2. Cancellation of Credit

Where UCS cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

3. Denial of Service by Carrier

Carrier may deny service or cancel service without incurring any liability for any of the following reasons.

a. After ten days written notice, for non-payment of any sum due to Carrier for service for more than thirty days beyond the date of rendition of the bill for such service. Notice of disconnection shall be separate and apart from the regular monthly bill for service.

b. After ten days written notice, in the event of a violation of any regulation governing the service under this Tariff;

c. Without notice, in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or

d. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

e. In the event of fraudulent use of the Carrier's network, Carrier will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision

4. Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days by thirty days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

L. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

M. TIMING OF CALLS

The chargeable time for a call is determined by the duration of the call. Chargeable time begins when connection is established between the Customer and the calling or called station, and ends when the calling station "hangs up." Chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network or by the operator.

N. START OF BILLING

For billing purposes, the start of service is the day following acceptance by the customer of Carrier's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by Carrier of notification of cancellation as described in this tariff.

O. INTERCONNECTION

1. Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Carrier and other participating carriers shall be provided at the customer's expense.

2. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Carriers' facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

P. MILEAGE MEASUREMENT

The distance between the customer's end office and destination point is calculated by using the "V" and "H" coordinates of AT&T FCC Tariff No. 9 in the following manner:

1. Obtain the V and H coordinates for the customer's end office and the destination point.
2. Obtain the difference between the V coordinates of each of the areas. Obtain the difference between the H coordinates.
3. Square the difference obtained in Step 2.
4. Add the squares of the V difference and H difference obtained in Step 3.
5. Divide the sum of squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction is obtained.
6. Obtain the square root of the whole number obtained in Step E. Round to the next higher whole number if any fraction is obtained. This is the distance between the areas.

Q. SPECIAL SERVICES

For the purpose of this tariff, a Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this tariff. Special Service charges will be developed on an individual case basis and filed in this tariff.

R. DESCRIPTION OF PROPOSED SERVICES**1. Basic Service Offerings - Interexchange**

The Carrier offers and provides interexchange services to commercial, governmental, residential, and non-profit customers subscribing to these services resold through the Primary Interexchange Carrier selection process, allocation, causal use, or direct connection.

- a. Commercial Rate Schedules - switched and dedicated outbound and/or inbound service, includes travel cards, pre-paid calling cards and teleconferencing services; principally for small to medium sized commercial customers.
- b. Residential Rate Schedules - switched outbound, inbound and travel card services principally for domestic residential customers.

2. Basic Service Offerings - Local Exchange

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The Carrier offers and provides local exchange services to business customers resold entirely through Ameritech facilities. Customers receive discounts based on their Ameritech Bands A, B and C retail local usage rates.

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SECTION 2 -- INTEREXCHANGE SERVICE RATES AND CHARGES

A. COMMERCIAL INTRASTATE RATE SCHEDULES

Description	Rate Plan	Rate/Minute
<u>Call One Switched Outbound 1+ and Inbound 800/888 Services:</u> Flat Rate, Maximum		\$0.100
<u>Call One Dedicated Outbound 1+ and Inbound 800/888 Services:</u> Flat Rate, Maximum		\$0.075

PRIMARY INTEREXCHANGE CARRIER CHARGE (PICC)

Business \$4.30 (per line)
Residential \$1.50 (per line)

Additional Term and Volume Discounts:

Customers may receive discounts on their outbound 1+ and inbound 800/888 service for agreeing to a one (1), two (2) or three (3) year term. The penalty for not meeting the term, as defined under the Term Agreement, shall include a percentage of the volume not fulfilled plus any term discounts received.

UNICOM Commercial Travel Card Services:

Flat Rate, Maximum	250C	\$0.25
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UCS Prepaid Calling Card Services:

Flat Rate, Minimum	200P	\$0.20
Flat Rate, Maximum	500P	\$0.50

Note - Prepaid Card prices between the minimum and maximum may be charged to the end users, incrementally by \$.01 per minute.

UCS Teleconferencing Services:

"Dial-In Meet Me"	\$0.25/Line
"800 Meet Me"	\$0.45/Line

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SECTION 3 -- LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Business Access:

1. Business Direct Lines

Access Line MSA 1-A	\$5.00
Access Line MSA 1-B	\$8.50
Access Line MSA 1-C	\$12.30
Single Line EUCL	\$5.24
Multiline EUCL`	\$5.24
PBX Trunk - Area A	\$5.00
PBX Trunk - Area B	\$8.50
PBX Trunk - Area C	\$12.30

2. Service Ordering Charges

Establish - Service Order	\$34.85
Add or Change	\$10.00
Record work only	\$4.00

3. Line Connection Charges

Establish	\$17.50
Add or Change	\$17.50

4. Other Service Charges

Presubscription (first line)	\$5.00
Presubscription (each additional line)	\$5.00
Denial	\$12.40

B. Business Usage

1. Business Local Usage Services:

Customers are provided a discount of 10, 15 or 20 percent below their Ameritech rates listed below for Bands A, B and C local usage. The discounts are based on a term commitment of one, two or three years, respectively. In some cases, carrier calculates a specific flat rate for Band A, for Band B and for Band C at the appropriate term discount level based on the customer's Ameritech bill provided for analysis. The penalty for early termination is the total usage discounts received by customer.

	<u>1st Minute</u>	<u>Add'l Minutes</u>
Band A	\$0.04	\$0.015
Band B	\$0.08	\$0.040
Band C	\$0.12	\$0.120

2. Business Operator Assisted Usage Services

	<u>1st Minute</u>	<u>Add'l Minutes</u>
Band A	\$0.04	\$0.015
Band B	\$0.08	\$0.040
Band C	\$0.12	\$0.120

3. Operator Surcharges

Person to Person	\$2.50 (per call)
Billed to Third Number	\$1.80 (per call)
Collect Calls	\$1.05 (per call)

C. Telecommunications Features

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1.	Call Waiting	\$5.00 (per month)
2.	Call Forwarding Variable	\$5.00 (per month)
3.	Threeway Calling	\$5.00 (per month)
4.	Call Trace	\$4.00 (per month)
5.	Distinctive Ringing	\$5.00 (per month)
6.	Call Screening	\$5.00 (per month)
7.	Caller ID	\$6.00 (per month)
8.	Caller ID with Name	\$5.00 (per month)
9.	Automatic Callback	\$.075 (per use)
10.	Repeat Dialing	\$.075 (per use)
11.	Automatic Callback	\$5.00 (per line)
12.	Repeat Dialing	\$5.00 (per line)
13.	900 Special Access Blocking	No Charge
14.	976 Prefix Blocking	No Charge
15.	Multi-ring Service	\$5.00 (per line)
16.	Busy Line Transfer (BLT)	\$.75 (per month)
17.	Alternate Answering (AA)	\$.75 (per month)
18.	Customer Control Options - BLT	\$1.00 (per month)
19.	Customer Control Options - AA	\$1.00 (per month)
20.	Message Waiting Tone	\$0.30 (per month)
21.	Easy Call	\$5.00 (per month)
22.	Special Delivery	\$.15 (per month)
23.	Remote Call Forwarding	\$14.50 (per month)

D. ~~Directory Services~~

1.	Extra Listings	\$1.70 (per listing)
2.	Private	\$1.40 (per month)
3.	Semi-Private	\$.76 (per month)
4.	Custom Number & Search	\$38.00
5.	Directory Assistance Call (local)	\$.95 (per call)
6.	Directory Assistance Call (national)	\$.95 (per call)
7.	Information Call Completion	\$.22 (per call)

E. ~~ISDN Services~~

1.	National CO Termination	\$14.00 (per month)
	- Non-recurring Charge	\$60.00
2.	Direct CO Termination	\$14.00 (per month)
	- Non-recurring Charge	\$60.00
3.	Circuit Switched Service Element	
	- Per B Channel Voice	\$4.00 (per month)
	- Per B Channel Data	\$7.50 (per month)
	- Non-recurring charge	\$25.00
4.	Direct Extension Charge (per line)	\$22.50 (per month)
5.	Additional Call Offering	\$2.50 (per month)
	- Non-recurring Charge	\$7.50
6.	Add'l Mult. Call Appearances (each)	\$2.00 (per month)
	- Non-recurring Charge	\$7.50
7.	Intercom Calling	\$2.50 (per month)
	- Non-recurring Charge	\$7.50
8.	Secondary Tel. No. (each)	\$2.00
	- Non-recurring Charge	\$7.50

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9.	Message Waiting Indicator	\$2.50 (per month)
	- Non-recurring Charge	\$7.50
F.	Direct Inward Dialing (DID) Services	
1.	Trunk Termination (per trunk)	\$23.00
	- Non-recurring Charge	\$40.00
2.	Subsequent Add/Del/Rear	\$335.00
3.	Number Charges	
	- 10 assigned/reserved station numbers	\$.20 (per month)
G.	2-Way DID with Call Transfer	
1.	Area A	\$18.00 (per month)
	- Service Establishment	\$210.00
2.	Area B	\$24.00 (per month)
	- Service Establishment	\$210.00
3.	Area C	\$26.00 (per month)
	- Service Establishment	\$210.00
4.	Change in Outpulse	\$34.00 (per trunk group)
5.	Change/Redesign in Signal	\$180.00 (per occurrence)
H.	Conversions	
1.	From/To entire DID trunk to/from 2-way DID	\$360.00 (non-recurring)
2.	Individual DID trunk to 2-way DID trunk group	\$210.00 (non-recurring)
3.	Change in outpulse	\$34.20 (non-recurring)
4.	Change/Redesign in Signal	\$180.00 (non-recurring)
5.	Foreign District Service	
	- Per first mile	\$32.00
	- Per additional mile	\$4.00
I.	Centrex	
1.	System Charges (lines)	
	2-50 Non-recurring charge (NRC)	\$600.00
	2-50	\$5.00
	2-50 3yr	\$5.00
	2-50 5yr	\$5.00
	2-50 7yr	\$5.00
	51-100 NRC	\$800.00
	51-100	\$5.00
	51-100 3yr	\$5.00
	51-100 5yr	\$5.00
	51-100 7yr	\$5.00
	101-200 NRC	\$975.00
	101-200	\$5.00
	101-200 3yr	\$5.00
	101-200 5yr	\$5.00
	101-200 7yr	\$5.00
	201-500 NRC	\$1,400.00
	201-500	\$5.00
	201-500 3yr	\$5.00
	201-500 5yr	\$5.00

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By: Craig J. Foster - CEO
 United Communications Systems, Inc.
 500 W Madison St, Suite 411
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201-500 7yr	\$5.00
500+ NRC	\$1,900.00
500+	\$5.00
500+ 3yr	\$5.00
500+ 5yr	\$5.00
500+ 7yr	\$5.00
2. System Conversion (lines)	
2-50 NRC	\$100.00
2-50	\$5.00
2-50 3yr	\$5.00
2-50 5yr	\$5.00
2-50 7yr	\$5.00
51-100 NRC	\$200.00
51-100	\$5.00
51-100 3yr	\$5.00
51-100 5yr	\$5.00
51-100 7yr	\$5.00
101-200 NRC	\$275.00
101-200	\$5.00
101-200 3yr	\$5.00
101-200 5yr	\$5.00
101-200 7yr	\$5.00
201-500	\$500.00
201-500	\$5.00
201-500 3yr	\$5.00
201-500 5yr	\$5.00
201-500 7yr	\$5.00
500+ NRC	\$750.00
500+	\$5.00
500+ 3yr	\$5.00
500+ 5yr	\$5.00
500+ 7yr	\$5.00

SECTION 4 - LOCAL EXCHANGE SERVICE COMPLIANCE with 83 IL.ADM.CODE 732

A. **General**

This Section addresses basic local exchange service quality standards, rules and applicable customer credits in compliance with 83 Il.Adm.Code 732.

B. **Commitments**

1. Local Exchange Service Installation Commitment

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United Communications Systems, Inc.
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Carrier is committed to the installation of basic local exchange service within five (5) business days after receipt of an order from a customer unless the customer requests an installation date beyond five (5) business days after placing the order for basic local exchange service. If installation of service is requested on or by a date more than five (5) business days in the future, Carrier will install service by the date requested. If Carrier fails to meet this commitment, credit will be issued pursuant to Paragraph C-1 following in this Section.

2. Out-of-Service Repair Commitment

Carrier is committed to the restoration of basic local exchange service for a customer within 24 hours of receiving notice that a customer is out of service. If Carrier fails to meet this commitment, credit will be issued pursuant to Paragraph C-2 following in this Section.

3. Appointment Commitment

Carrier is committed to keep all repair and installation appointments for basic local exchange service when a customer premise visit requires a customer to be present. If Carrier fails to meet this commitment, credit will be issued pursuant to Paragraph C-3 following in this Section, unless Carrier has provided the customer with 24-hour advance notice of its inability to keep the appointment. 24-hour notice will be deemed to have been met if the customer is contacted by noon the preceding day for an AM appointment and by 5:00 PM the preceding day for a PM appointment.

C. ~~Customer Credits~~

Carrier will provide credit to any customer whenever Carrier fails to install or repair service pursuant to Paragraph B preceding. Credits provided to customers, when applicable, will be applied on the statement issued to the customer for the next monthly billing cycle following the commitment that was missed or following Carrier's discovery that the commitment was missed.

1. Customer Credits - Installation

If Carrier fails to install basic local exchange service within five (5) business days, pursuant to Paragraph B-1 preceding, Carrier will provide the affected customer with a credit of 50% of any regulated installation charges, or in the absence of an installation charge or where installation is pursuant to the Link-Up program, the credit will be in the amount of \$25.

If Carrier fails to install the service within ten (10) business days after the service application is placed or fails to install service within five (5) business days after the customer's requested installation date (if the requested date was more than 5 business days after the date of the order), Carrier will provide the affected customer with a credit of 100% of the regulated network installation charges, or in the absence of an installation charge or where installation is provided pursuant to the Link-Up program, Carrier will provide a credit of \$50.

For each day that the failure to install service continues beyond the initial ten (10) business days or beyond five (5) business days after the customer's requested installation date (if the requested date was more than 5 business days after the date of the order), Carrier will also provide the customer with either alternative service, where and when available, or an additional credit of \$20 per day, until such time as the service is installed.

When alternative telephone service is appropriate, the customer may select one of the following alternative services if available to Carrier at no charge:

Wireless Telephone with the ability to dial local calls
Fixed Call Forwarding

Voice Mail
\$20 per day credit

Carrier obligation does not apply in conditions set forth in Paragraph C-4 following.

2. Customer Credits - Out-of-Service Repair

If Carrier fails to repair an out-of-service condition for basic local exchange service within 24 hours, Carrier will provide the affected customer with a credit according to the following schedule.

- a. If the service interruption is for 48 hours or less, the credit will be equal to the pro-rata share of the monthly recurring charges for all local services disrupted.
- b. If the service interruption is for more than 48 hours, but equal to or less than 72 hours, the credit will be equal to 33% of one month's recurring charges for all local services disrupted.
- c. If the service disruption is for more than 72 hours but equal to or less than 96 hours, the credit will be equal to at least 67% of one month's recurring charges for all local services disrupted.
- d. If the service disruption is for more than 96 hours, but equal to or less than 120 hours, the credit will be equal to one month's recurring charges for all local services disrupted.
- e. For each day or portion thereof that the service disruption continues beyond the initial 120 hour period, Carrier will also provide either alternative telephone service, where and when available, or an additional credit of \$20 per day.
- f. When alternative telephone service is appropriate, the customer may select one of the following alternative services if available to Carrier at no charge:

Wireless Telephone with the ability to dial local calls
Fixed Call Forwarding
Voice Mail
\$20 per day credit

Carrier obligation is not applicable to the repair of payphones, to customer requests for a later repair date, or in conditions set forth in Paragraph C-4 following.

3. Customer Credits - Missed Appointments

If Carrier fails to keep a scheduled repair or installation appointment when a customer premises visit requires a customer to be present, the Carrier will provide the customer with a credit of \$50 provided the customer was not provided with 24-hour notice, pursuant to Paragraph B-3 preceding, of Carrier's inability to keep the appointment.

4. Conditions under which Customer Credits Do Not Apply

The credits shown in Paragraphs C-1, C-2 and C-3 preceding do not apply if the missed service commitment occurred as a result of any of the following reasons:

- a. Interruptions due to the negligence or willful acts of or noncompliance with the provisions of this tariff by the customer, authorized user or joint user.
- b. Interruptions due to the malfunction of customer-owned telephone equipment or inside wiring.
- c. Interruptions that occur as a result of, or are extended by, an "emergency situation" as defined by 183 II.Adm.Code 732 or act, condition or situation beyond Carrier's reasonable control. The emergency situation shall begin with the first

- enduser whose service is interrupted by the single event and shall end with the restoration of service to all affected endusers
- d. Interruptions that occur as a result of a vendor's or carrier's inability to gain access to the customer's premises due to the customer missing an appointment, provided that the incident is not further extended by Carrier.
 - e. Interruptions that occur as a result of a customer request to change the scheduled appointment, provided that incident is not further extended by Carrier.
 - f. Interruptions that occur as the result of a lack of facilities where customer requests service at a geographically remote location, a customer requests service in a geographic area where Carrier is not currently offering service, or there are insufficient facilities to meet the customer's request for service, subject to any Carrier obligation for reasonable facilities planning.